

CULTURAL DIMENSIONS SURVEY FOR (COVID-19) TEAMS LESSON PLAN

Introduction:

The purpose of this activity is for participants to reflect on how their understanding of their own and other cultures impacts their workplace environment and multi-cultural teamwork efforts. Participants will first work individually to complete a pre-test survey, in addition to another questionnaire that serves as the basis for this activity. Then, with a partner, participants will share and discuss their answers and identify the major themes and highlights from their conversation using Hofstede's five cultural dimensions as a guide.

Facilitator Notes:

The Participant Instructions and lesson plan are an example of one context in which this survey has been used. It can be implemented within (and adjusted for) a variety of situations. This specific activity applies to an aviation program during the pandemic.

The Cultural Dimensions Survey for (COVID-19) Teams assessment measures cultural dimensions in a teamwork setting and within a pandemic context.

Objectives:

As a result of this activity, participants will be able to:

- 1. Evaluate their cultural self-awareness, knowledge of worldview frameworks, empathy, openness, communication, and curiosity.
- Express and discuss their views that impact teamwork within the context of Hofstede's cultural dimensions.
- 3. Recognize and articulate cultural differences and similarities in views and approaches in teaming contexts.

Time:

1 hour and 30 minutes.

Group Size:

Pairs.

Materials:

Participant Instructions and Cultural Dimensions Survey for COVID-19 Teams (both in <u>Downloads</u>).

Intercultural Development Continuum Stages:

- Denial
- Polarization
- Minimization
- Acceptance

AAC&U Intercultural Knowledge and Competence Goals:





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Cultural Self-Awareness

• To articulate insights into own cultural rules and biases (e.g., seeking complexity; aware of how their experiences have shaped these rules, and how to recognize and respond to cultural biases, resulting in a shift in self-description).

Knowledge of Cultural Worldview Frameworks

• To demonstrate sophisticated understanding of the complexity of elements important to members of another culture in relation to its history, values, politics, communication styles, economy, or beliefs & practices.

Other Skills:

Teamwork.

Activity Instructions:

1. Disseminate the Participant Instructions (in <u>Downloads</u>) and instruct participants to follow the Activity Instructions.

